



**Mr. James Taylor**



# Care Connection *Success*

## **Mr. James Taylor**

Mr. Taylor contacted Care Connection ADRC in December, 2020. The initial call was regarding information for Medicare and as he continued to speak, Mr. Taylor shared that he had been laid off due to the COVID-19 pandemic. He worked for Admiral Linen Service for over 20 years and the day before he left for vacation with his family, he received a call from his employer stating that he was going to be laid off due to the pandemic. ADRC staff shared that because he was impacted by COVID-19, he could possibly qualify for assistance with rent and utilities. Mr. Taylor and his wife agreed to receive the assistance. Care Connection was able to assist Mr. Taylor with rent and utility assistance and addressed his Medicare questions. Mr. Taylor called Care Connection ADRC after the assistance was received to thank our agency and stated it felt good to receive help from an agency that cares.